

Governor's Master Plan for Aging

Stakeholder Advisory Committee (SAC) Meeting #3.5

Webinar Only

Topic in Focus:

Briefing on Long-Term Services and Supports (LTSS) Stakeholder Report

February 26, 2020 | 11:30 a.m. – 1 p.m.



Welcome, Introductions & Overview

Kim McCoy Wade

California Department of Aging



Meeting Logistics

- [Meeting materials](#) are posted online.
- Webinar-only, [participate remotely by computer, tablet, or smart phone](#), or **join by phone: 888-788-0099/Webinar ID: 422 060 892**
- [Submit public comment and meeting feedback](#)
- [Submit detailed recommendations for MPA](#)
- Accommodations:
 - Simultaneous captioning is available in the room
 - Live telephone access with two-way communication for public comment

Meeting Agenda

- Welcome, Introductions & Overview
- Draft LTSS Stakeholder Report: Briefing by LTSS Subcommittee
- Public Comment
- Closing and Next Steps

Overview: Purpose of February 26 SAC Webinar

- In-Depth Briefing on Draft LTSS Stakeholder Report by LTSS Subcommittee
- SAC Clarifying Questions
- Public Comment



Overview: Purpose of March 2 SAC Meeting

- Brief Recap of LTSS Stakeholder Report
- SAC Full Discussion
- Public Comment
- SAC Action

SAC Action: Proposal from SAC Process Work Group

- SAC accepts draft report from LTSS Subcommittee at March 2 meeting (with process for edits)
- SAC prepares cover letter to Administration with a few “top opportunities for policy makers to act on now” agreed to at March 2 Meeting
- SAC submits cover letter and final report from LTSS Subcommittee by late March, per Executive Order deadline
- SAC continues to support LTSS Subcommittee work to provide input and advice to Master Plan on Aging (MPA) on Goal 1: Services and Supports



SAC Action: Proposed Homework

- Send ideas for “top opportunities for policy makers to act on now” to SAC member Jeanne Parker Martin, Leading Age, for compilation to kick-start SAC March 2 discussion. ***Send these ideas by close of business today, Wednesday, February 26.***
- Send edits to Engage@aging.ca.gov email box, with “LTSS Report” in subject line – *by close of business next Wednesday, March 4.*

LTSS Subcommittee Next Steps: Proposal from LTSS Subcommittee

- Bring draft LTSS Report to SAC March 2 for discussion and action
- Finalize the LTSS Stakeholder Report with graphics, stories, and SAC edits by mid-March
- Develop an Executive Summary with “early ask” recommendations by mid-March
- Refer recommendations for the cross-cutting LTSS issues in Master Plan for Aging to SAC Work Groups on Goals 2, 3, and 4
- Continue to advise SAC on LTSS
- Continue to work with Research Subcommittee on LTSS Dashboard measures, data gaps, and research/evaluation recommendations

LTSS Stakeholder Report Process

Lydia Missaelides

Alliance for Leadership and Education



Goals of the LTSS Subcommittee

1. Meet the Governor's deadline for a March 2020 report.
2. Establish context and build a foundation for concurrent Master Plan Cabinet-level work as well as the Stakeholder Advisory Committee and formal work groups focused on equity, healthy aging, age-friendly communities, economic security and safety, and research.
3. In addition, this report is intended to align with both the Governor's Alzheimer's Prevention and Preparedness Task Force chaired by former First Lady Maria Shriver as well as the Department of Health Care Services Medi-Cal Healthier for All proposal.
4. Influence final recommendations in the October 2020 Master Plan.



LTSS Subcommittee Members

- Ana Acton, FREED Center for Independent Living and Nevada County Aging and Disability Resource Connection
- **Maya Altman, Health Plan of San Mateo ***
- **Catherine Blakemore, Disability Rights California ***
- **Kathryn Barger, Supervisor, Los Angeles County, District 5 ***
- **Kristina Bas-Hamilton, United Domestic Workers of America/AFSCME local 3930 ***
- **Donna Benton, PhD, USC Family Caregiver Support Center ***
- Patty Berg, Former Assembly member
- **Craig Cornett, California Association of Health Facilities ***
- **Susan DeMarois, Alzheimer's Association ***
- Karen Fies, Sonoma County Human Services Department and Area Agency on Aging
- Julia Figueira-McDonough, 2020 Soros Leadership in Government Fellow
- Karen Keeslar, California Association of Public Authorities for IHSS
- Peter Mendoza, Marin Center for Independent Living
- Lydia Missaelides, Alliance for Leadership & Education
- Marty Omoto, California Disability-Senior Community Action Network
- Claire Ramsey, Justice in Aging
- Ellen Schmeding, St. Paul's Senior Services and Member of the California Commission on Aging
- Sarah Steenhausen, The SCAN Foundation
- Jeff Thom, California Council of the Blind
- **Nina Weiler-Harwell, AARP California***
- **Brandi Wolf, Service Employees International Union Local 2015 ***

***Bold = Both SAC and LTSS subcommittee member**

LTSS Subcommittee Meetings

#1 October 28, 2019: Information & Assistance Systems

#2 November 12, 2019: State LTSS Benefit

#3 December 5, 2019: Home- and Community -Based Services (HCBS): Medi-Cal, Older Americans Act, Private Pay

#4 December 17, 2019: Home- and Community-Based Services (HCBS): In-Home Supportive Services (IHSS) – Part 1

#5 January 6, 2019: LTSS Workforce, Family Caregivers & Technology

#6 January 13, 2020: Group Living Settings (SNF, RCF, other)

#7 January 14, 2020: LTSS Financing and Integration

#8 January 27, 2020: IHSS – Part 2, plus LTSS Stakeholder Report Content & Format Discussion

#9 February 19, 2020: Discuss/Review LTSS Stakeholder Report for March 2 SAC

- **February 26, 2020: SAC Webinar – Presentation of LTSS Report to SAC**

- **March 2, 2020: SAC Meeting – Review and Discuss LTSS Report**

#10 March 10, 2020: Review SAC Feedback on LTSS Stakeholder Report and Hear Update from Research Subcommittee on LTSS Dashboard/Evaluation

- April to June 2020: Inform and advise State Plan, Dashboard and LTSS-related Deliverables

Inputs on the Report

- 800+ Public comments
- 200+ Public recommendations
- 9 LTSS Subcommittee meetings on 7 different LTSS topics with expert presentations
- State partner input at all LTSS meetings
- IHSS listening sessions with consumers
- Research Subcommittee input in January
- Equity Work Group input in February



LTSS Stakeholder Report Process

- Subgroup teams formed to review recommendations by subject area
- Pulled all together and edited to combine into one document
 - Clarity, brevity, active voice, plain language, focus
- Focus is more on “what” rather than “how”
- Consensus reached on all statements, but not for all solutions
- 5 big ideas (objectives) evolved over time
- Next step: ranking the recommendations

Vision and Values

Claire Ramsey

Justice in Aging



Vision

- A strong, shared vision must guide the transformation of how we deliver long-term services and supports to all Californians.
- In addition, financing and public policy will intentionally support the statewide infrastructure needed to foster quality options in all communities while reducing reliance on institutional placement.
- The needs, values, and preferences of individuals and their caregivers will be honored by the system and its providers.



Values

- Importance of Gubernatorial Leadership
- The LTSS Subcommittee affirms the values set forth in the MPA Stakeholder Advisory Committee framework:
 - ✓ Choice
 - ✓ Equity
 - ✓ Dignity
 - ✓ Inclusion
 - ✓ Partnership

Overview of LTSS Stakeholder Report

Susan DeMarois

Alzheimer's Association



A BLUEPRINT TO DESIGN, DEVELOP & DELIVER
A LONG-TERM SERVICES AND SUPPORTS FRAMEWORK FOR ALL CALIFORNIANS



LTSS Stakeholder Report Objectives

OBJECTIVE 1: A SYSTEM THAT ALL CALIFORNIANS CAN NAVIGATE

OBJECTIVE 2: ACCESS TO LTSS IN EVERY COMMUNITY

OBJECTIVE 3: AFFORDABLE LTSS CHOICES

OBJECTIVE 4: HIGHLY VALUED, HIGH-QUALITY WORKFORCE

OBJECTIVE 5: STATE AND LOCAL ADMINISTRATIVE STRUCTURE



Objective 1: A System that all Californians can Navigate

Objective: California will have an understandable, easy-to-navigate LTSS system that connects people to services they need, regardless of where they live or their economic status.



Objective 1: A System that all Californians can Navigate

Highlighted Recommendations:

1. Develop a comprehensive, statewide “No Wrong Door” navigation system
2. Streamlined, standardized screening and assessment
3. Expand Aging & Disability Resource Connections (ADRC) statewide
4. Develop a 5-year plan for integrated Medi-Cal managed care
5. Create a Medi-Cal/Medicare Innovation Office



Objective 2: Access to LTSS in Every Community

Objective: California will have the country's most comprehensive LTSS system where people can find and afford the services they need and choose, where and when they need them.

Objective 2: Access to LTSS in Every Community

Highlighted Recommendations:

1. Invest in public/private infrastructure expansion for local communities
2. Expand access to equitable, accessible and affordable Medi-Cal
3. Ensure stability and sustainability of IHSS funding
4. Improve equity in and access to IHSS program
5. Strengthen quality and choice in 24/7 residential settings

Objective 3: Affordable LTSS Choices

Objective:

- California will have a statewide universal benefit program that helps people pay for the long-term services and supports they choose, at home, in the community, or in residential settings.
- California will equalize access to home- and community-based services as an alternative to institutionalization.

Objective 3: Affordable LTSS Choices

Highlighted Recommendations:

1. Create LTSS financing program for the middle class
2. Establish a dedicated LTSS funding stream to support the right to Home- and Community-Based Services (HCBS)
3. Explore new funding stream through the Medicare program

Objective 4: Highly Valued, High-Quality Workforce

Objective:

- Paid Workforce: California will attract and retain employees to fill at least 1 million high-quality direct care jobs with good wages and benefits, as well as training, education and advancement opportunities.
- Unpaid caregivers: California will expand job protections for ALL caregivers.

Objective 4: Highly Valued, High-Quality Workforce

Highlighted Recommendations:

1. Expand workforce supply and improve working conditions
2. Strengthen IHSS workforce through statewide collective bargaining
3. Build a dementia-capable workforce
4. Invest in LTSS workforce education and training strategies
5. Support family caregivers with policy change and paid leave

Objective 5: State and Local Administrative Structure

Objective: Develop an effective LTSS system that meets the needs of California's older adults, people with disabilities, caregivers and families; align administration of LTSS across departments; coordinate LTSS, including IHSS, to promote seamless access to services; promote integration and coordination of care for California's Medi-Cal/Medicare enrollees; and drive innovation in LTSS service delivery.



Objective 5: State and Local Administrative Structure

Highlighted Recommendations:

1. Create new focused LTSS unit at Agency Secretary level
2. Explore State department reorganization
3. Consider feasibility of integrating aging and adult services at county level
4. Explore cross-departmental budgeting

SAC Questions

Use voice, Q&A, or chat box through Zoom



Public Comment

- [*Submit additional public comment and meeting feedback*](#)
- [*Submit detailed recommendations for MPA*](#)

Closing & Next Steps

Kim McCoy Wade

California Department of Aging



THANK YOU!

Send questions to EngAGE@aging.ca.gov

Learn more about the Master Plan for Aging on our website:

